

4 February 2022

PIL app – bringing you improved online experience

Dear Valued Customers,

We hope 2022 has started on a positive note for you. All of us at Pacific International Lines (PIL) would like to convey our sincere appreciation to you for your continued support and confidence in us.

As part of our ongoing efforts to deliver quality service to you, we are pleased to launch the PIL app, which aims to provide you with an enhanced online experience when you access our suite of e-Services.

With the PIL app, you will be able to:

- access interactive shipment schedules by port, point-to-point or vessel
- track and trace your shipments by container number, booking number, BL number or PO number
- submit eVGM
- locate our local offices near you
- read the most updated news about PIL

Over the coming months, we will progressively roll out more of our e-Services features on the PIL app, including the following *myPIL* suite of services currently available on our website:

- *myPIL* Login
 - New registration
 - User Profile
 - Change Password
- *myPIL* Bulletin Board
- *myPIL* Booking Organiser
 - Booking Request (Dry & Reefer)
 - Booking Template
 - Shipment Search & Visibility
- *myPIL* Finance Organiser
 - Invoice Information
- *myPIL* Shipment Organiser
 - SI Search
 - Det/Dem Status
 - Inbound Shipment Enquiry

Do download the app now from App Store or Google Play Store. Simply type the keywords - PIL, Pacific International Lines, or 太平船务 (PIL's Chinese name). You could also scan the QR codes below to download the app.

To help you get started on the PIL app, we have attached a step-by-step user guide for your easy reference.

QR code for iOS mobile



<https://apps.apple.com/sg/app/pil/id1600013330>

QR code for Android mobile



<https://play.google.com/store/apps/details?id=com.pilship.pilapp>

QR Code for CN Android apk:



<https://www.pilship.com/PILapp.apk>

For any assistance, please contact our local agency.

Thank you and we hope you will enjoy using the PIL app.

Our Promise. Your Satisfaction

Yours sincerely

Pacific International Lines